

Email: info@campmeds.com

Phone: 954-577-0025

Fax: 1-833-530-1915

To register with CampMeds:

1. Go to www.CampMeds.com to register your camper (if you already have an existing account you will need to log-into it and hit 'add camper' to begin the registration for this year). Registration will open on ***February 1st, 2023***
2. Prescriptions: Prescriptions need to be sent to our pharmacy partner, Aurora LTC Pharmacy. ***Electronic prescriptions*** are preferred as these are the easiest for physicians to send in and our pharmacy to receive
 - a. **Controlled Substances only:** If your child is staying longer than 30 days, law requires a new Rx for each 30-day supply. Two separate 30-day Rx's are required for Controlled Substances.
Important: please have your physician send in the controlled substance prescription 60-days prior to your camper's start date

Registration Fee: There is a one-time registration fee for the entire summer which will be charged to your credit card immediately upon registration. **Fees are per camper, not Rx, and do not include the cost of medicine.

- Fee for campers attending up to 30 days of camp is \$65
- Fee for campers attending over 30 days of camp is \$75

Deadline: All information (including prescriptions from the doctor's office) for your camper needs to be received 30-days before your camper's start date. Anything not completed by the deadline will be charged a **\$100 late fee**. The cut-off date for receiving information is 15-days before your camper's start date.

Insurance/Prescription Meds: The CampMeds pharmacy partner, Aurora Long Term Care, accepts most insurance plans. They will verify your insurance upon registration and submit to your plan once camp begins. You are responsible for all co-payments, deductibles, meds and written prescriptions not covered by your insurance. If Aurora Long Term Care Pharmacy is not a provider for your insurance, we will notify you to arrange alternative plans.

Medication Charges: After the medication is put through your insurance the co-pays will be charged along with over the counter (OTC) medication and any medication not covered by insurance to the card on file. All medication charges will appear on your credit card statement from **Aurora Long Term Care Pharmacy**. Typically, the charges will appear after your child returns home.

Email Notification: Our main form of communication is by email. You will be notified with an automated email when CampMeds receives your online registration, when your prescriptions are received and when medications are sent to camp. Please contact us if you do not receive a confirmation email within one week of sending prescriptions.

****If you have any questions the best way to contact us is at the email address above****

CampMeds Frequently Asked Questions

Completing information for CampMeds

1. How do I get in contact with someone at CampMeds?
 - a. The best way to get in contact with us is to email info@campmeds.com. If you already have registered your camper, please include the assigned Camper ID.
2. Do I need to re-register my child again if I registered during a previous summer?
 - a. Yes, please log-into your account and hit 'add camper' to re-register your child.
3. Does CampMeds package any medication?
 - a. We package most medications but have a few exceptions that we will not package/dispense.
 - i. **Exceptions:** Insulin, Growth Hormone injections, any injectable, Birth Control, Accutane, Avi-Qs.
4. What medications am I required to have CampMeds dispense?
 - a. ALL prescription and non-prescription medication and vitamins (both daily & as needed "PRN")
 - i. Most camps stock common drugs such as Tylenol, Advil, Benadryl, etc. You do not need to have CampMeds dispense these typical items if they are only taken as needed. Check with camp to confirm the OTC meds they stock.
5. How should I have my physician send the prescription?
 - a. Your physician can electronically send the prescriptions over to Aurora Long Term Care Pharmacy using the e-prescribing instructions received after registration.
6. What if my child has a medication change or addition after I have submitted registration?
 - a. If your camper has a medication change or addition, you will need to fill out a medication change form that will be in your parent dashboard.

Insurance Related

7. Will my co-pay be the same with the CampMeds pharmacy partner?
 - a. Our pharmacy partner will verify they are a provider for your insurance, but there is no way for them to determine your co-pays will be the same as you pay at your local pharmacy. There are some insurance plans that do charge higher co-pays depending on which pharmacy fills the meds. You can contact your plan to confirm medication co-pays via the CampMeds Pharmacy partner.
8. What if I use a mail order pharmacy or have a 90-day prescription plan?
 - a. Our pharmacy can only dispense a 30-day supply of meds. You will be responsible for 30-day co-pay determined by your insurance plan.
9. What if I need to fill a prescription for my child before camp starts?
 - a. You may refill your child's medication any time before camp, if necessary. Aurora Long Term Care Pharmacy will not bill your insurance until camp begins, but to help ensure that medications for camp will be covered by your plan, please have your insurance put in an "override" for the CampMeds pharmacy for the start date of camp which is when the claim will be submitted to your insurance.
10. How can Aurora Long Term Care Pharmacy send the medication to camp before the refill is due?

- a. Aurora Long Term Care Pharmacy will dispense the meds and send to camp prior to your child's arrival but will not submit to your insurance until the day your child begins camp. If necessary, Aurora Long Term Care Pharmacy will resubmit the claim form on the appropriate date for reimbursement if a vacation override is not given for the camp start date.

Pharmacy/Packaging Related

11. Will Aurora Long Term Care Pharmacy dispense generic or brand?
 - a. Unless the prescription is written with the words "Brand Name Necessary," Aurora Long Term Care Pharmacy will dispense generic. It is your responsibility to confirm the prescription is written correctly.
 - b. The pharmacy will dispense the generic readily available from their wholesaler. The matching specific generic manufacturers may not be possible.
12. How much will over-the-counter medication cost?
 - a. If there is a valid prescription for the OTC, we will attempt to run it through insurance. If not applicable, you will be billed the cash price of the medication per the pharmacies total cost.
13. How can I be sure that the medication will be packaged exactly the way my child takes them?
 - a. It is your responsibility to check that the prescription is written correctly. If the med is to be taken daily, the prescription should specify daily, with the time of day. If a prescription is written as "once a day" with no specific time, the medication will be packaged for the morning. If the med is taken only "as needed" (PRN), the prescription must be written to specify only "as needed".
14. What if my child takes a "controlled substance" such as Concerta or Adderall?
 - a. Your physician can send an electronic prescription for any controlled substance medication. Please have the physician send the prescription 60-days prior to the camper's start date. For campers staying more than 30 days, 2 30-day prescriptions are required.
15. When will Aurora Long Term Care Pharmacy charge me for my camper's medication?
 - a. Our pharmacy partner will not submit to your insurance until camp begins, you may not receive a charge on your credit card until two months after your camper returns home.
16. Does Aurora Long Term Care Pharmacy accept coupons?
 - a. While Aurora Long Term Care Pharmacy does not accept GoodRX, they will attempt to run any manufacture coupons which will have to be sent to Aurora Long Term Care Pharmacy before the medication is dispensed.